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Mobile Softphone

Intuitive and Easy to Deploy

Allow staff to work from anywhere using the Sangoma Connect Mobile app for iOS and Android devices. Employees can enjoy voice, text, and communication using their business extension, while keeping their personal device information private. The intuitive onboarding process sends an auto-generated email to each user upon activation with simple instructions for them to download the app with instant log-in. It's as simple as that!

Secured Communications

Sangoma Connect users are protected by TLS/SRTP encryption which means their phone calls are kept private while on cellular or WiFi connections, and your business is secured from any unauthorized connections.

Features Included



Audio Calls using your Business Extension

Make and receive calls using your mobile device, while protecting your personal phone number, using mobile data or WiFi connection.



SMS

Use your existing business extension to text clients for an enriched customer experience.



Do-Not-Disturb (DND)

Silence all inbound business calls when you don't want to be disturbed using the scheduling feature for automatic behavior.



Voicemail

Receive business voicemail directly to the app, allowing users to quickly listen to calls they have missed.



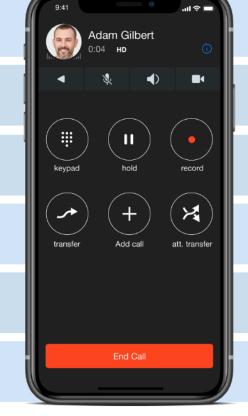
QuickDial with BLF

Create a list of favorite contacts for easy access with BLFs (Busy Lamp Field) that also show the current status of your colleagues.



Users can blind & Warm transfer calls, record and have 3-way













Get Sangoma Connect

Call or text 989-837-3790 extension 22, or email sales@mercury.net for more information or to add Computer and Smartphone Apps today!

Features

SIP-based Mobile Client
Texting
Audio Calling
Dial-by-Name Directory
Busy Lamp Field with Directory Users
Favorites
Do Not Disturb
Attended and Unattended Call Transfer
Voicemail
3-Way Conferencing
Call Recording
Call Forwarding
Push Notification
Echo Suppression

Ringtone Customization TLS/SRTP Encryption

Provisioning

- Auto-generated email sent to each user device with magic-link and auto sign-in.

Compatibility

- Sangoma Connect Mobile: iOS 11 and above; Android 6.0 and above.
- Sangoma Connect Desktop: MacOS 10.13 or above; Windows 10 and above



